

How to access a VM via console

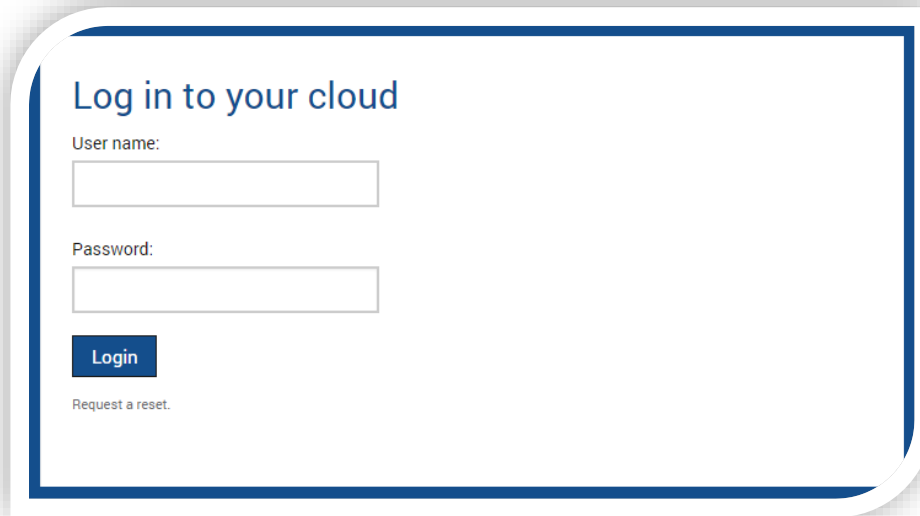
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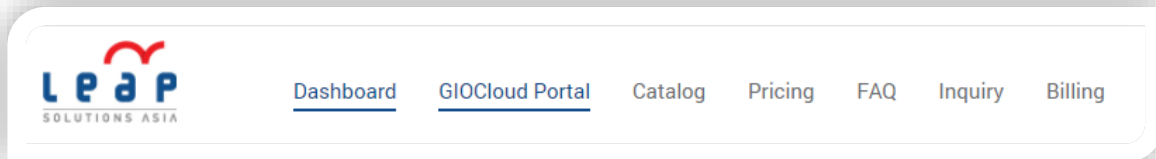
I. Access the GIOCloud Portal

Go to: <https://myportal.leapgio.cloud/>

Log in into the web portal using your current login and password.

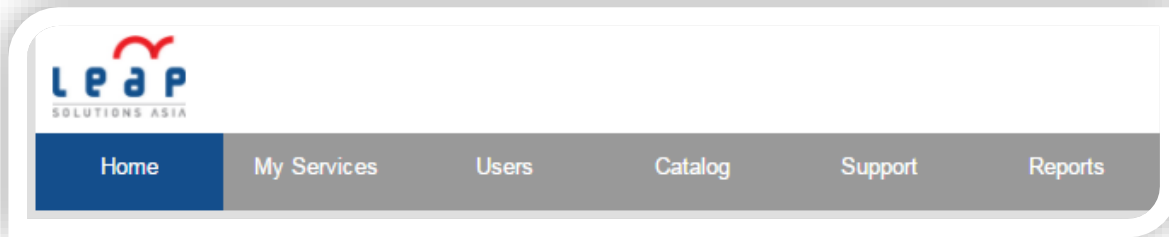


- Click on **GIOCloud Portal** located on the horizontal top menu

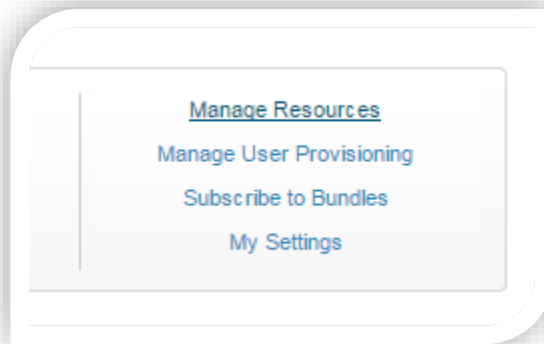


II. Access a VM via console

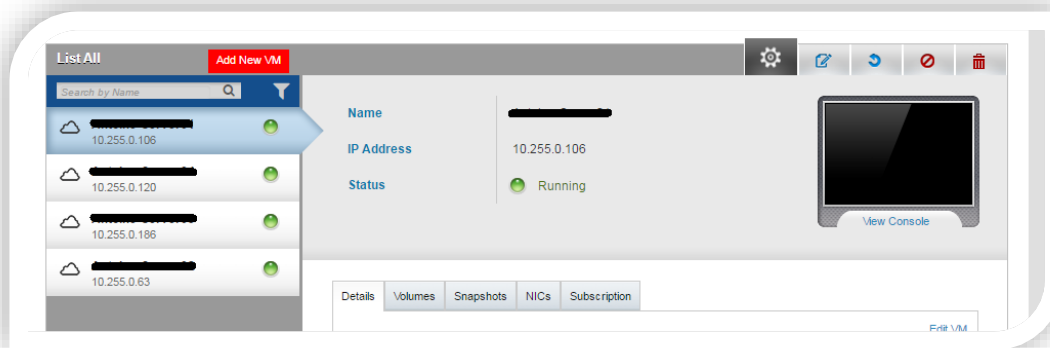
- **Note:** there are more than one way to access the page where the **View Console** is located. This is
- Click on My Services located on the top horizontal menu



- Click on **Manage Resources**



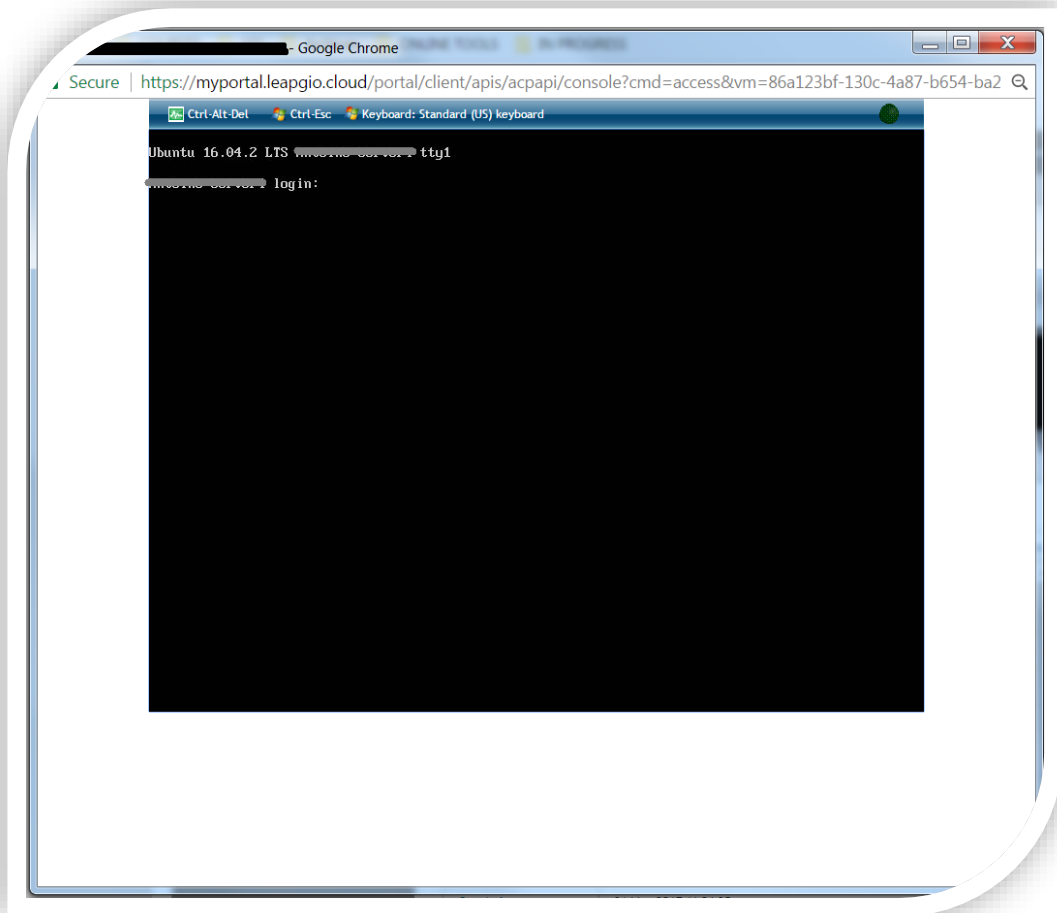
- Select the VM that you want to access



- Click on **View Console** below the picture of the monitor



- If nothing happens, your VM may be turned off. Make sure that the VM is started.
- Once you have clicked on View Console successfully, a new window from the browser should open



Note: In case, your VM is turned on and you are not able to view the console of your VM, the minimum requirements for the browser is the latest version of Internet Explorer, Mozilla Firefox, Google Chrome, and Safari for Mac user.

We cannot guarantee the results for older version of the above browsers.

If you have any additional questions please check our FAQ section.

If you still could not find what you were looking for or believe that there was a careless mistake made in this document, please contact our support at support@leapsolutions.co.th or send us your inquiry through our [Inquiry Form](#) located on your Leap GIO Public Web Portal.